

Promenaid® installation guide

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Problems? Call 888-992-4943 x301

promenaid®

For All Walks of Life

Before you start - please read all instructions carefully
Remove vinyl insert from channel before beginning installation
Use handrail tube as-is, or trim to length with a miter saw

Do not attach brackets to wall cladding. Screws must fix securely to wood studs, concrete, brick, or other structural members. Substitute concrete screws or use appropriate wall anchors when attaching to masonry.

Railings greater than 96": Handrails longer than 96" are shipped in two or more pieces. Attach the pieces together by fitting the supplied splice in the channel and installing the six set screws, three in each section of railing.

1 Install handrail with the top surface between 34" (86cm) and 38" (96cm) above the floor or stairs. Adjust as necessary for the height of the user(s).

Mark the position of the far right and far left brackets on the wall, between 2" (5cm) and 6" (15cm) from the ends of the handrail tube. For hollow walls, use a stud finder to locate studs and adjust the position of the brackets as necessary so that their attachment screws will line up with the structural members.

Mark the position of the right and left bracket lower screws on the wall, 5-1/2" (14cm) below the top surface of the handrail.

2 Insert endcaps or 90-degree wall returns into the ends of the tube, tapping with a wooden or plastic hammer if necessary. To secure them, screw the provided set screws through the notch (endcap) or hole (wall return) into the narrow groove in the railing channel. Hold fittings firmly in place while attaching.

3 Attach a bracket to the railing at one end only (additional brackets will be added later, after the railing is secured to the wall): With the bracket head fully seated in the railing channel in the desired position, twist the bracket clockwise 90 degrees. You should feel the bracket lock into place at the correct angle.

For horizontal installation: If desired, brackets may be locked in place at a 90-degree angle. Loosen the screw on the back of the bracket and push the head downward to engage the locking pin. Retighten the screw.

Place the railing with one bracket against the mark on the wall and check the location. Adjust the bracket position if necessary by unlocking, sliding, and relocking it. When you are satisfied, screw the bracket loosely to the wall through one hole.

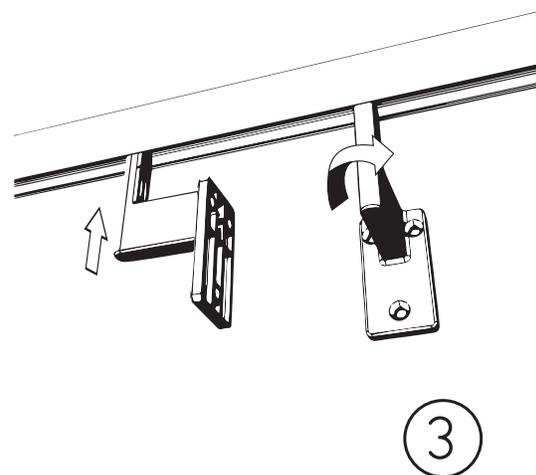
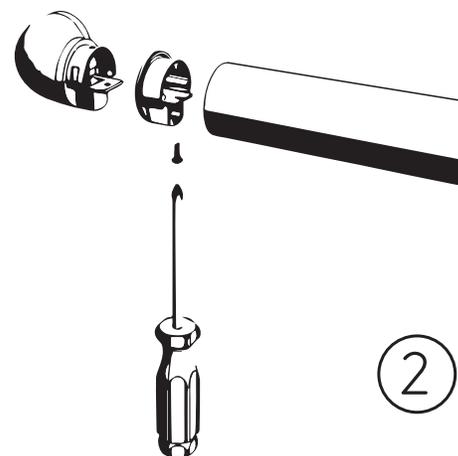
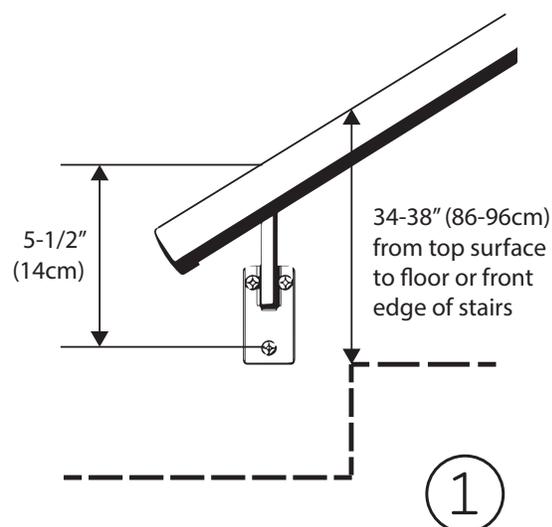
To avoid splitting wooden studs, drill 5/32" pilot holes before attaching screws. Top screws should be angled slightly inward towards the center of the stud.

Install the second bracket at the other end of the railing, in line with the second mark. Check for levelness or correct angle and attach to the wall with one screw.

Railings longer than 38" (96cm): After the railing is attached to the wall with the two end brackets, install additional bracket(s) where screws will penetrate the wall structure. Brackets should be spaced maximum 32" (80cm) apart for safety.

Install remaining screws, making sure that brackets are vertical. Tighten securely.

Last step: With knife or shears, cut vinyl insert to fit between brackets and push into place in channel with ribbed side facing outwards and two small latches facing inwards. Pinch to insert one end and press latches into place an inch at a time, alternating from side to side.



Promenaid® handrails are guaranteed for one year against all manufacturing defects.

Installation must be performed by qualified personnel.

www.promenaid.com
customerservice@promenaid.com